



Privacy Policy

ADR Assistance protects its user's privacy therefore ensuring that use of personal details respects the rights of the disabled individual's confidentiality and private life, as well as guaranteeing that the information required in the various areas on the site or otherwise acquired in the assistance procedure in Fiumicino and Ciampino airports will only be used in accordance with EC Regulation CE n. 1107/2006 relating to disabled peoples' rights for air transport and cannot be used in any way against users who require the service.

In providing its services, ADR Assistance, as an independent data controller, will necessarily come into possession of personal information and data, which may also refer to "minors" where the services are aimed at them.

Processing may also deal with personal information included in the list of 'particular' information, namely, personal information suitable, among other things, for identifying the health of the interested party. This information will be needed by ADR Assistance for the booking, organisation and providing of the requested assistance services.

PROCESSING METHODS AND STORAGE TIME OF THE DATA

The security, confidentiality, and classification, in its entirety and availability, of processed user information will be guaranteed as defined by REG. UE 679/2016 "GDPR" and Italian Decreto Legislativo n. 196/2003 "Privacy law relating to personal details".

These details will be stored carefully, using the appropriate security measures, in order to keep any risk of destruction, loss (even accidental), unauthorised access, unauthorised use or any other use where consent has not been given of the aforesaid data to a minimum. Your Personal Data will be stored just for the time necessary for the purposes for which it was collected in compliance with the principle of minimization pursuant to Art. 5.1 c) GDPR, for a five years.

RECIPIENTS OF THE DATA

Within ADR Assistance S.r.l., only the individuals appointed to the processing by the Data Controller and authorised to perform the processing operations on the before mentioned activities. In addition, your data may be processed by the authorized employees of just the companies of the Atlantia Group to whom the ADR for management purposes. If necessary for the purpose of your request, your data may be communicated to other companies operating at the airport (carriers, handlers) as independent data controllers. The data may be communicated to the relevant Public Authorities, according to the requirements set out by law. In any case your personal data will not be broadcast.

RIGHTS OF THE INTERESTED PARTIES

Lastly, we inform you that Articles 15-22 GDPR grant the interested parties the possibility of exercising specific rights. The interested party can obtain from the Data Controller: access, correction, cancellation, limitation of the processing. In addition, the interested party has the right to object to the processing. Should the right of objection be exercised, the Data Controller reserves the possibility of not honouring the petition, and therefore of continuing the processing if legitimate binding reasons exist to proceed with the processing which prevail over the interests, rights and liberty of the interested party.

The aforementioned right can be exercised by contacting the Data Protection Officer (DPO) at the following address dpo@adr.it. The contact information of the Data Protection Officer is available at www.adr.it

ADR Assistance S.r.l Unipersonale

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