

Statement of website accessibility for private
individuals pursuant to Article 3 paragraph 1-bis of
Italian Law No. 4 of 9 January 2004

Statement

Aeroporti di Roma S.p.A. undertakes to make its website accessible in accordance with Italian Law No. 4 of 9 January 2004. This accessibility statement applies to: **<https://www.adrassistance.it/>**.

Compliance status:

Partially compliant

This website is partially compliant with the requirements of Annex A of the UNI CEI EN 301549 standard. This is due to the following points of non-compliance:

Non-accessible content

The content listed below is not accessible for the following reasons: non-compliance with Italian Law No. 4 of 9 January 2004:

- Requirement: 9.1.1.1 - Some non-text content presented to the user has no equivalent textual alternative that serves the same purpose;
- Requirement: 9.1.3.1 - In some cases, information, structure, and relationships conveyed through presentation cannot be programmatically determined (or are not available in text);
- Requirement: 9.1.4.1 - In some cases, colour has been used as the only means of identifying a purpose or distinguishing information or function;
- Requirement: 9.1.4.3 - The visual representation of text and images of text does not always have the required minimum contrast ratio, with the exceptions provided for in the regulations (e.g. logos);
- Requirement: 9.1.4.5 - In some cases, images of text have been used instead of text alone and are neither customisable nor essential to the type of information conveyed;
- Requirement: 9.1.4.10 - Content that does not need to be displayed in two dimensions (such as data tables or maps) does not rearrange when the size displayed by the user programme changes;
- Requirement: 9.2.1.1 - Some functions are not operable through a keyboard (or interface with similar input);
- Requirement: 9.2.2.1 - There is a time-dependent element or event for which none of the following is possible: turn off time limit before it is reached, adjust limit, cannot be extended at least ten times, user is not warned before time expires, unless exceptions are provided for in legislation;
- Requirement: 9.2.2.2 - For certain moving, blinking, scrolling or auto-updating information that starts automatically, lasts longer than five seconds or is presented in parallel with other content, there are no mechanisms to pause, stop or hide it;
- Requirement: 9.2.4.2 - Some web pages do not have titles describing their topic or purpose;
- Requirement: 9.2.4.3 - On some web pages that can be navigated sequentially and where the navigation sequences affect meaning or operation, some focusable components do not receive focus in an order that preserves meaning and operability;
- Requirement: 9.2.4.4 - The purpose of certain links cannot be determined from the link text alone or from the link text together with adjacent content;
- Requirement: 9.2.4.6 - Headings and/or labels do not sufficiently clarify topic or purpose;
- Requirement: 9.3.3.2 - In some cases, no labels or instructions are provided when content requires user input;
- Requirement: 9.4.1.1 - Page markup code does not always conform to its specification or contains errors, or duplicate attributes and IDs;
- Requirement: 9.4.1.2 - In some cases, user interface components (including form elements, links and components generated by scripts), names, roles, states, properties and values are not correct or set, or the user and their assistive technologies are not notified when these change;
- Requirement: 9.4.1.3 - In some cases, status messages are not presented to the user in such a way that assistive technologies can interpret them without receiving focus;
- Requirement: 10.1.3.1 - In some cases, information, structure, and relationships conveyed through presentation cannot be programmatically determined (or are not available in text);
- Requirement: 10.2.4.2 - Some web pages do not have titles describing their topic or purpose;
- Requirement: 10.2.4.3 - On some web pages that can be navigated sequentially and where the navigation sequences affect meaning or operation, some focusable components do not receive focus in an order that preserves meaning and operability;
- Requirement: 10.3.1.1 - On some pages, the language is not defined;

Preparation of the accessibility statement

This statement was prepared on **21/08/2023**.

The assessment was **carried out by third parties** by means of objective and subjective analyses (see Article 3, paragraph 1 of EU Commission Implementing Decision 2018/1523).

The statement was last reviewed on **21/08/2023**, following the recommendation to periodically (at least annually) review the accuracy of the statements in this accessibility statement.

Feedback and contact information

If you would like to contact the owner of the website, report a case of non-compliance or make any other request relating to the accessibility of the website itself, please follow the instructions on <https://www.adrassistance.it/it/web/adr-assistance/contatti>. In particular, it is recommended that you submit a report using the contact form on this page.

For any information regarding the processing of your personal data, please refer to the Privacy Policy available in the footer of the website <https://www.adrassistance.it/>.

If you would like to get in touch with the person responsible for user reports, you can send an e-mail to adrforclient@adr.it.

How to send reports to AgID

In the event of an unsatisfactory response or failure to respond within 30 days of the notification or request, the person concerned may submit a report to AgID by certified electronic mail to the following address: **protocollo@pec.agid.gov.it**

Website information

1. Website publication date: **2008**
2. usability tests carried out **Yes**
3. CMS used for the website: **Liferay DXP 7.3**

Structure information

1. number of administrative staff with disabilities: **2**
2. number of workstations for employees with disabilities: -